SOPHIE PENKETHMAN-YOUNG
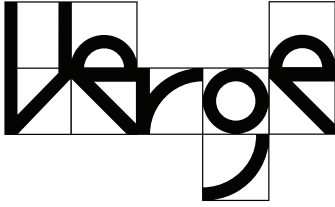"BOLÉRO: A TAIL OF TECH SUPPORT"
21 JANUARY-19 FEBRUARY 2021

"It didn't work out as I'd hoped"
Marcel Ravel commenting on a performance of his work Boléro

"Boléro: A Tail of Tech Support", 2021 is an alternate near-reality created from lights, chatbots and skate ramps. Working your way from lowly customer service rep all the way up to management, enjoy the mundanity of giving and receiving scripted support with no end in sight. Positive words help to frame affirmative phrases that can create magic.

Non-affirmative words should be avoided during conversations, at all costs...

A new piece by Sophie Penkethman-Young, "Boléro: A Tail of Tech Support" is a journey to nowhere, destined to end in chaos. Like its name-sake, let's hope it works!

USU

"Bolero a Tail of Tech Support", Screens, Strip Lights, MDF, Grey Paint, Chatbots, 2021

Chatbot script by Gus McGrath
Sound by Alister Hill

Thank you to Matthew Roll for skate ramp design, Coen Young for precision cutting, Anna May Kirk, Nerida Ross and Min Wong for install support and Tesha Malott for curatorial support and guidance.

*Below are the QR codes that are on the monitors in the gallery for the interactive works, "Bolero a Tail of Tech Support"